



Implementation of Clinical Information Management System (CIMS) in the Department of Health (DH)

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The Department of Health (DH) has started the development of Clinical Information Management System (CIMS) since 2008 to tie in with the implementation of the territory-wide Electronic Health Record Sharing System (eHRSS). Upon completion, CIMS will serve as the central data repository of DH for sharing data with eHRSS. Launched in 2014, Phase 1 CIMS is progressively rolling out to about 100 clinics under five clinical services. Core functions of CIMS include registration, consultation, prescription, investigation and reporting. Continual enhancement is being made to these functions to improve users' experience and efficiency of the system.

Given the experience of Phase 1 project, the implementation strategy for Phase 2 CIMS will be enhanced by reinforcing the role of Business Analyst and business process re-engineering as well as strengthening change management and project management.